

Insurance Resume

Keith E. Knapp, Manager / Owner

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Profile

My insurance career began May 1985 with a National Adjusting firm in Winnipeg, Manitoba. After two years with the Winnipeg office, I was transferred to Thunder Bay. In 1989, I was transferred to Kenora to act as Branch Manager, overseeing a total of 3 adjusters. I then left this employ to join a small independent adjusting firm. In March 1996, I severed this relationship and was then hired by a large National Company to act as Branch Manager for their Kenora branch and oversee the claims handling of most of Northwestern Ontario. In April of 1998 I decided to leave this firm to start my own Independent Adjusting Company in Fort Frances, Ontario.

Education

Present

Fellowship Program

The Insurance Institute of Canada

Completed three courses toward the Fellowship designation

2007

Advanced Business Interruption

2003

Water Damage Restoration Technician

2002

Mould Awareness Training

2001

Certified Fire Investigator- Level C

1997

Interviewing, Statement Taking & Analysis

1994

Disaster Restoration

Unsmoke System and Procedures

Course of study included a intensive seminar in Restoration Technology

1994

Water Damage Restoration

Moisturex System and Procedures

An advanced course of study in Water Damage Restoration Technology

- 1990** **Fire Cause Determination and Investigation**
Canadian Fire Investigation School
Certificate from the Association of Canadian Fire Marshals and Fire Commissioners
- 1990** **A.I.I.C. / C.I.P.**
Insurance Institute of Canada
Majoring in Claims
- 1983** **Business Administration**
Red River Community College, Winnipeg, Manitoba
Course of study included accounting, administration, economics, with a major in marketing

License Fully licensed for all types of claims in both Ontario and Manitoba

Types of Claims Handling

As an independent adjuster handling claims in Manitoba and Ontario, I have gained a vast amount of experienced in most types of losses. The following is a sampling of some of these types of claims:

- Large commercial and residential fires (in excess of \$2.2 Million)
- Successful arson investigation
- Minor boiler and machinery claims
- Some fidelity bond claims
- A variety of claims including:
 - Municipal Liability
 - Errors and Omissions
 - Medical Malpractice
 - Slip and Fall
 - Malicious prosecution etc.
 - Wrongful Death
 - Property
 - Auto
- Multi-vehicle and auto transport accidents including cargo losses; (exceeding \$500,000.00)
- Product liability claims
- Accident Benefit claims and Bodily Injury claims
- Blasting claims and Pre Blast Surveys

References

Leo Busch

Wawanesa Mutual Insurance
Winnipeg, Manitoba
(204)985-3811

Duane Cridland

Gillons' Insurance Brokers
Fort Frances, Ontario
(807)274-7716

Jack Lee

Skillen Squire Insurance
Dryden, Ontario
(807)223-2215